

# Circuit Board Repair Services

## Circuit Board Repair Services and Turnaround Time

### **RUSH Service**

“RUSH” repairs will be completed within 24 hours of its arrival at WORLD electronics. These packages are shipped via UPS NDA or FedEx P1. Remember to indicate “RUSH” or “CAR DOWN.” This is the most popular method among our customers.

### **TWO DAY Service**

“TWO DAY” repairs are turned around within 48 hours of its arrival at WORLD electronics and will be shipped via UPS 2-Day, or FedEx 2-Day.

### **THREE DAY Service**

“THREE DAY” repairs are completed after the two above but before the standard turnaround repairs. This service offers our customers speed and economy. These repairs are shipped within 72 hours of arrival at WORLD electronics. Packages will be shipped via UPS 3-Day Select or FedEx 3-Day Economy shipping method.

### **STANDARD Service**

“STANDARD” is the most economical way to have your circuit boards repaired. These repairs are typically shipped via UPS Ground or FedEx Ground. These repairs are completed on first come, first serve basis only.

## How To Send In A Repair

- Use our ship-to address:  
**WORLD electronics**  
**3000 Kutztown Road**  
**Reading, PA 19605**
- Some services are subject to component availability.
- Additional charges apply to “RUSH”, “TWO DAY”, and “THREE DAY” services.
- Please mark your paperwork very clearly as to the type of service that you require.
- Please enclose your company name, address, phone number, name of the person to contact, and return ship-to address.
- Please enclose a purchase order number (PO#).
- You **DO NOT** need an RMA (Return Material Authorization) number to send in a repair.
- All repairs include our standard 90-Day Warranty unless otherwise noted.
- A short description of the problem is always helpful to our technicians.
- If you prefer a carrier other than the WORLD electronics’ defaults, just ask. Some examples are FedEx P1 Saturday, UPS NDA Early AM, UPS Bill Recipient, and U.S. Postal Service.
- If you would like an estimate before authorizing a repair, please state so. A technician will call with an estimate based on a preliminary evaluation of your repair.



# Repair Service Request Form

PREFERRED CARRIER		RETURN SHIPPING METHOD REQUESTED		
UPS	OTHER: _____	NDA	2nd Day Air	Ground
FED EX	_____	NDA Early A.M.	3 Day Air	Other: _____
SHIP TO:		FROM:		
WORLD electronics		Contact Name:		
3000 Kutztown Road		Contact Email:		
Reading, PA 19605		Phone:	Fax:	
Toll Free: 800-523-0427		Company Name:		
Phone: 610-939-9800		Address 1:		
Fax: (610) 939-9895		Address 2:		
www.world-electronics.com		City, State, Zip Code:		

### Repair Service Requested:

<p>24 Hour Rush Service</p> <p>48 Hour (2-Day) Service</p> <p>72 Hour (3-Day) Service</p> <p>Standard Service</p>
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### Additional Notes for WORLD's Technician:

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### Payment Method:

Invoice (Terms = Net 30 Days)
P.O. Number:
C.O.D.                      Credit Card
C.C#
Exp. Date:    Month                      Year
Security Code:
Name on Card: